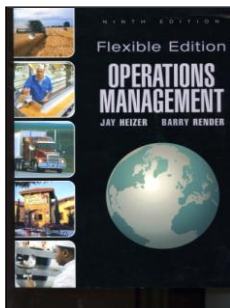


Collier, D. (2006). *Operations management: goods, services and value chains*. Mason: Thomson South-Western. 830 p. ISBN 0324237057. [658.5 / C699o 2006] (1 ejemplar)

Contenido

- Part 1:** Understanding Operations
- Part 2:** Designing Operating Systems
- Part 3:** Managing Operations



Heizer, J. & Render, B. (2009). *Operations management* (9ª ed.). Upper Saddle River: Prentice Hall. 676 p. ISBN 9780136025672. [658.4033 / H654o 2009] (1 ejemplar)

Contents

- Part one** introduction to operations management
- Part two** designing operations
- Part three** managing operations
- Part four** quantitative modules



Krajewski, L., Ritzman, L. & Malhotra, M. (2010). *Operations management: processes and supply chains* (9ª ed.). Upper Saddle River: Prentice Hall. 652 p. ISBN 9780136065760. [658.5 / K893o 2010] (1 ejemplar)

Contents

- Part 1** Using operations to compete
- Part 2** Managing processes
- Part 3** Managing supply chains